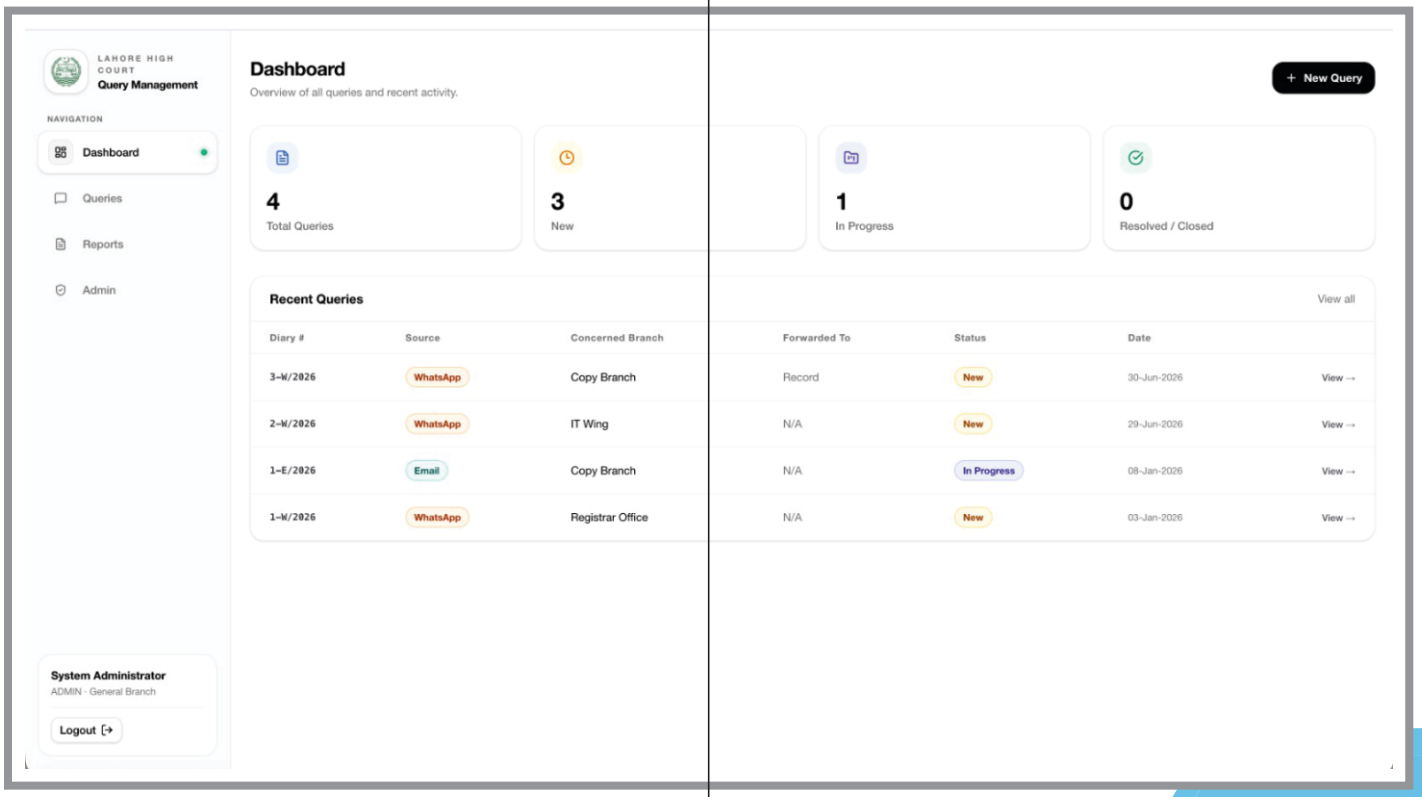
DASHBOARD





IT INITIATIVES 2025







LHC QUERY MANAGEMENT SYSTEM (QMS)

LHC QUERY MANAGEMENT SYSTEM (QMS)

BACKGROUND & OBJECTIVE

- Centralized database-driven system developed to standardize and streamline query management across all Court branches.
- Replaces fragmented manual recordkeeping with a secure and auditable digital platform.
- Enables authorized users to register, route, assign, track and resolve queries efficiently.
- Provides credentials-based authentication with mandatory password management controls.
- Implements branch-based visibility and role-based access permissions.
- Facilitates structured query creation, editing and status management.
- Supports administrative management of users and reference catalogues.

IMPACT, OUTCOME AND BENEFITS

- Transforms query handling from a dispersed manual process into a centralized digital workflow.
- Provides a single source of truth for query registration, tracking and resolution.
- Reduces inconsistencies and duplication through standardized procedures.
- Ensures controlled access through role-based and branch-based permissions.
- Improves the speed and reliability of query routing and follow-up actions.
- Strengthens accountability through detailed activity and audit logs.
- Improves transparency and responsiveness in query management processes.
- Ensures better continuity in case and query handling across branches.
- Provides clear visibility into branch-level performance and resolution metrics.

PROJECT DURATION

- 15.04.2026 to 10.06.2026

LEADERSHIP



Justice Miss Aalia Neelum
The Hon'ble Chief Justice

OVERALL GUIDANCE

Mr. Javed Iqbal Bosal
Director General (Judicial & Case Management)

TECHNICAL SUPERVISION



Mr. Jamal Ahmad
Additional Registrar (IT-LHC)



Mr. Iftikhar Ahmad
Deputy Registrar (IT-Management)



Mr. Awais Afzal
Deputy Registrar IT (Software & Web)

DEVELOPED BY



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