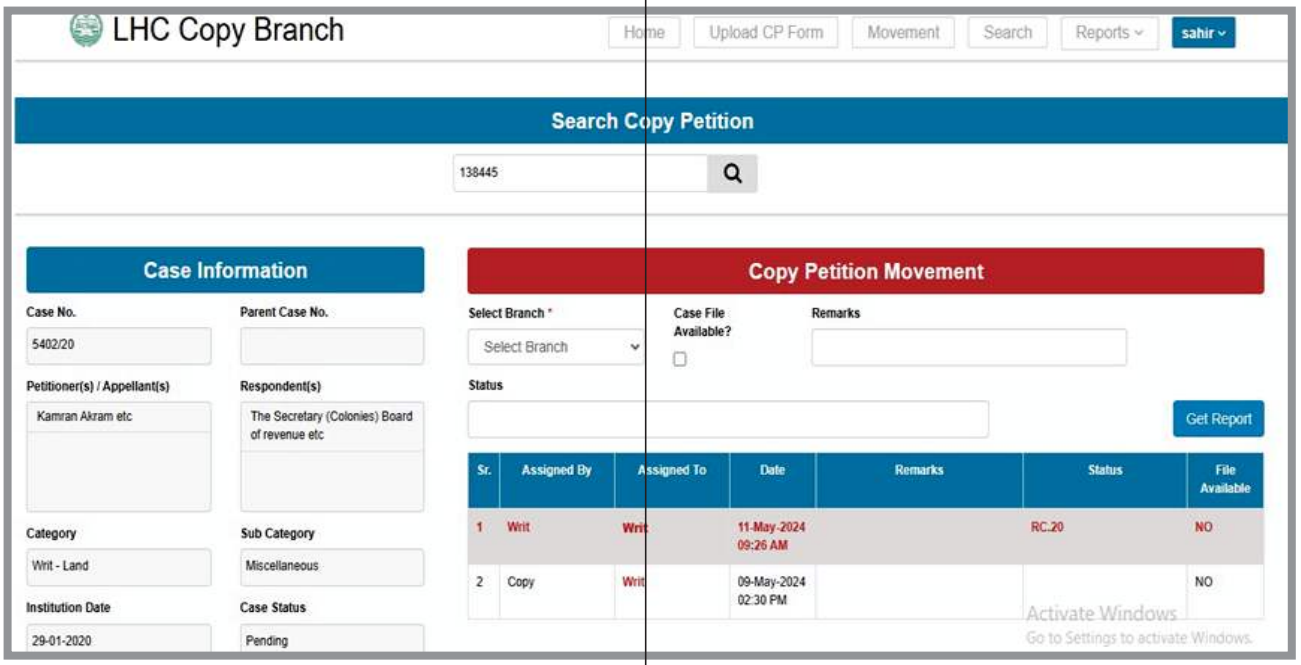
DASHBOARD





IT INITIATIVES 2025



COPY PETITIONS (CP-FORMS) TRACKING SYSTEM



COPY PETITIONS (CP-FORMS) TRACKING SYSTEM

BACKGROUND & OBJECTIVE

- The Copy Branch had an automated processing system but lacked a real-time tracking mechanism.
- The absence of tracking led to misplaced CP Forms and frequent applicant complaints.
- The system was enhanced to include real-time tracking for the entire copy petition workflow.
- Applicants can now submit CP-Forms, pay fees, and receive instant system-generated receipts.
- SMS alerts with tentative readiness dates are automatically sent to applicants at each stage.

IMPACT, OUTCOME AND BENEFITS

- Applicants can now track the petition's status at every stage through the online system.
- Automatic SMS notifications are sent once the copy is ready, eliminating manual follow-ups.
- Human error in copy petition processing was minimized through automation.
- Service delivery to the legal fraternity and general public was significantly improved.
- The need for in-person status inquiries was greatly reduced.
- Manual handling and physical follow-ups for copy requests have been eliminated.
- Enhanced transparency and trust in the Copy Branch's service delivery.
- Minimized errors and delays in copy petition processing.
- Strengthened public confidence in the efficiency of judicial administrative services.

PROJECT DURATION

- 03.12.2023 to 14.06.2024

LEADERSHIP



Justice Miss Aalia Neelum
The Hon'ble Chief Justice

OVERALL GUIDANCE

Mr. Javed Iqbal Bosal
Director General (Judicial & Case Management)

TECHNICAL SUPERVISION



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